



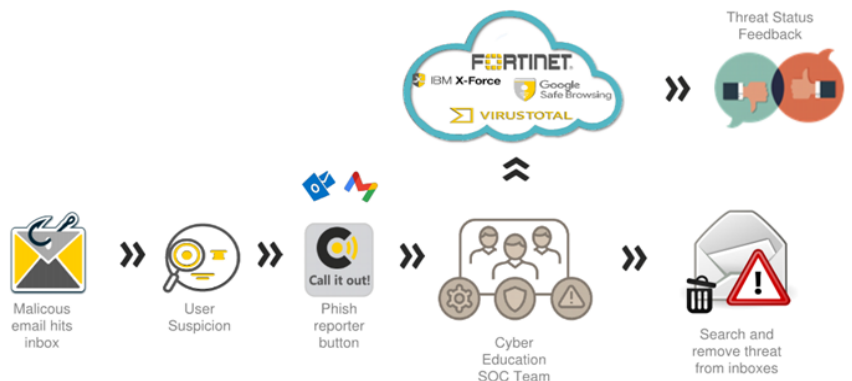
# Cyber Education

## Managed Email Incident Responder for Schools



When email security gateways fail to protect users from email threats reaching inboxes, Incident Responder automates the analysis, detection and removal of user reported threats before they are able to do harm.

Industry recognised threat detection and sandbox technology, backed up by a SOC team reinforces users suspicions and provides instant feedback and remediation of threats.



National Cyber  
Security Centre



By reporting suspicious emails, users will help to keep themselves, colleagues, and your school safe.

[ncsc.gov.uk/collection/phishing-scams/report-scam-email](https://ncsc.gov.uk/collection/phishing-scams/report-scam-email)

For more information, or a product demonstration, please contact us:

**cybereducation.uk**

**01256 809890**

# Email Incident Responder Service (EIRS)

Our incident responder service relieves schools IT teams from the time-consuming and stressful threat investigation, response and phishing attack remediation.

The intelligent threat scanning technology is backed up by our expert security analysts to become an integral part of your IT team. The managed service operates round-the-clock as our security experts stand ready to verify and respond to suspicious emails every time a user clicks the Phish-SoS reporting button.

## User Reporting

- ➔ Email integrated Phish-SoS reporting button (Outlook, GMail)
- ➔ Immediate threat status feedback to users

## Threat Detection

- ➔ Threat scanning using Fortinet, VirusTotal, IBMxForce & Google SafeB
- ➔ Integration support for VMRay, Cyber x-Ray, Geolite & SpamHause

## Threat Removal

- ➔ Hunt and remove threats from inboxes in under a minute
- ➔ Playbook automations classify, report and remove reported emails

## Threat Sharing Community

- ➔ Share and benefit from common threats across education sector,
- ➔ get to know attackers, and take measures before they discover you.

## EIRS Helps you

- Bring cyber security expertise and resource to your schools IT team
- Reduce alert backlog and fatigue
- Assure users receive feedback and praise for helping to report threats
- Detect changing evasion tactics as attackers pivot and try new techniques
- Ensure threats that get through are removed quickly from inboxes

# 83%

of schools experience a cyber incident.

# 69%

of schools suffer phishing attacks.

# 35%

of schools experience periods with no access to important information.

# 97%

of schools say losing IT would cause considerable disruption.

The figures are taken from a 2019 report by NCSC (National Cyber Security Centre, part of GCHQ) and LGfL [lgfl.net/cybercloud/securityaudit](https://lgfl.net/cybercloud/securityaudit)

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