



## Secure, Self-service Wi-Fi. For Multi-Tenant and Guest Environments.

***Secure, self-service Wi-Fi is a technology that provides authenticated, encrypted, personal area networks, over Wi-Fi for tenants and guests without the overhead of manual PSK key creation and management.***

It allows property owners to offer customers in multi-tenant environments such as apartments, holiday parks, student accommodation, and senior living, a “home network experience” for all their devices and requires little to no day-to-day management. The tenants and guests have two methods for self-service:

### 01 Credit Card

- Browse to a web page
- Select a property
- Select a service plan (Service bandwidth, Start date, Duration)
- Pay by credit card using our retail shopping cart
- Receive credentials by text and email as text and QR code.
- Property managers and MSPs can optionally manage keys via a simple to use portal or via PMS integration

### 02 SMS Text

- Property Manager’s or MSPs can set up a service plan available for text signup for the tenant/guest
- Users send an SMS message, and a Wi-Fi password is returned via SMS

## Benefits of Secure Wi-Fi vs Captive Portal

### For the Tenant and Guest

- Simple to connect and use – like a home network
- Authenticated & encrypted for your security
- Connect all the family's devices including gaming multimedia, and cctv to your own private network which works everywhere on site.
- Enjoy inter property roaming – Wi-Fi passwords work at all enabled networks
- Reconnect without user input

### For the Property Owner

- Increase customer satisfaction
- Generate direct and indirect revenue
- Implement differentiated bandwidth service plans
- Still facilitates customer engagement & advertising
- Eliminates challenges due to MAC randomization
- Simple to manage by non-technical staff

**This service is delivered by VAULT a cloud solution from RoamingIQ**

VAULT is a multi-vendor compatible solution interoperable with select vendors including Cambium.