

# Solutions with Angie

## 24-hour Guest Room Assistant

Angie's intuitive multilingual voice and touch interfaces provide guests with 24-hour access to information, services and amenities that enhance their visit and allow them to quickly become comfortable in their room, hotel and city.

## Guest Room Telephone

Angie replaces your old phones so guests can easily place calls using voice or touch screen interfaces. Her ability to integrate with the hotel's PBX system allows guests to place outside calls directly or make internal calls to hotel services.

## Convenient Room Control

Using Angie's voice or touch interfaces, guests can control lights, temperature and the TV. Angie's cloud-based energy management system leverages her occupancy sensors and room controls to lower utility costs and meet sustainability and efficiency goals.

## Secure In-room Wi-Fi Access Point

As a simple plug-n-play device, Angie upgrades your Wi-Fi network, offering fast and fully-encrypted internet connections for guests.

## High-fidelity Bluetooth Speakers

Through her high-fidelity Bluetooth speakers, Angie allows guests to enjoy their favorite music and make hands-free calls with their mobile devices.

## Interactive Guest and Group Promotion

Angie's unique capabilities optimize property revenue and guest communication. Her interactive touch screen provides in-room digital signage to promote and book profitable amenities including food and beverage, as well as present personalized offerings.

## Integrations

Angie's voice-and-touch interface fully integrates with many familiar POS, PMS, CMS and workflow systems, including HotSOS, Inncom, Opera, Interel and more.

## Maximize Guest Satisfaction



Angie creates a personalized experience that maximizes guest satisfaction through the use of a simple, smart and easy to use in-room

technology. Guests enjoy a dedicated in-room assistant that provides access to hotel amenities and services, as well as convenient control of the TV, lighting, temperature and a secure in-room Wi-Fi network. These settings are also remembered for future stays.

## Maximize Operational Efficiencies



Handling many requests herself, Angie only engages staff when needed. Integrations with PMS and guest request systems enable

Angie to fit in and optimize current workflows to accurately and efficiently route requests and consistently deliver. Angie leverages her in-room occupancy sensors and room control capabilities to help lower utility costs and help meet sustainability and efficiency goals.

## Maximize Revenue



Angie drives bottom-line benefits by promoting profitable amenities, conferences, events and return reservations.

Replacing the in-room directory, Angie's voice and high-resolution touch interface provides up-to-date, visually appealing hotel and local information, and can even take room service orders. Hotels can now offer event organizers a way to engage and communicate with conference attendees using a new interactive in-room medium.

  
"Hey Angie...  
set the alarm for 7 am."



Say hello to the world's first cloud-powered, interactive Guest room assistant, created just for hotels.



Angie Hospitality

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# Say Hi to the Family

Angie's intuitive voice and touch interfaces provide guests with 24-hour access to amenities and services, while providing secure Wi-Fi, and controls for television, lighting, and temperature. High-fidelity Bluetooth speakers allow guests to enjoy their favorite music and make hands-free phone calls. Adding Angie to your guest rooms is simple — just plug her in.



Angie Spark

Angie Luxe

Angie Luxe+

Each Angie model can be customized via additional modules to perfectly suit your hotel needs. Refer to the table opposite to view included features (✓) and optional modules (+) for our three models.

## Purpose-built for Hospitality

Angie was designed and built for hospitality. Her multilingual voice and high-resolution touch screen interfaces are easy for guests to access, use, and understand. By integrating with popular PMS and other hotel systems, Angie is fully aware of a guest's loyalty status and program benefits and can remember individual preferences for future stays. Interaction and operational data is saved in an anonymized form and can offer insight into property and guest trends.

Leveraging existing network infrastructure, Angie can immediately upgrade property Wi-Fi to meet modern brand standards while also offering room control solutions that help manage utility costs and meet sustainability goals. Angie also provides an attractive replacement for aging PBX handsets, and a new in-room medium for guest engagement.

Angie's enterprise-class, cloud-managed platform is built on a secure, scalable, and highly-available architecture that is continuously monitored and enables her to self-configure for each property and room as soon as she's plugged in. This design also allows updates and new features to be delivered over the network for effortless upgrades.

*Angie enhances guest satisfaction by providing the instant service, convenience and personalization guests want and expect. She streamlines operational efficiencies, acting as extra staff that works around the clock, processing requests and tracking fulfillment, allowing hotel staff members to focus on other high-touch areas. And she generates direct revenues by promoting optional hotel amenities, offers and upgrades directly to guests on her screen.*

	Angie Spark	Angie Luxe	Angie Luxe+
<b>24-hour Guest Room Assistant</b>			
Voice Control & Touch Screen Interfaces	✓	✓	✓
Enterprise-class	✓	✓	✓
Cloud-managed	✓	✓	✓
Plug & Play	✓	✓	✓
Easily Enabled Upgrade	✓	✓	✓
Guest Preferences	✓	✓	✓
Analytics & Reporting	✓	✓	✓
PMS Integration	✓	✓	✓
Multiple Network Connection Support	✓	✓	✓
Multilingual Support	✓	✓	✓
On-screen Hotel Directory	✓	✓	✓
Hotel Information	✓	✓	✓
Local Information	✓	✓	✓
Travel Information	✓	✓	✓
Alarm Clock	✓	✓	✓
Hands-free Speakerphone	✓	✓	✓
In-room Digital Signage		✓	✓
High-fidelity Bluetooth Speakers		✓	✓
Television Remote Control & Channel Guide		✓	✓
Nightlight		✓	✓
USB-A & USB-C Charging Ports		✓	✓
<b>Telephone Module</b>			
Stylish Handset			✓
Direct Calls to Hotel by Voice	+	+	✓
Integration with Hotel PBX	+	+	✓
<b>Room Control Module</b>			
Light & Temperature Control		+	+
Cloud-based Energy Management		+	+
<b>Wi-Fi Module</b>			
Wi-Fi Access Point		+	+
Password-protected Authentication		+	+
Secure Encrypted Data Transmission		+	+
Guest-customized SSID		+	+
<b>Interactive Guest and Group Promotions</b>			
Content Management System		+	+
Conference & Event Support		+	+
Personalized Guest Messaging		+	+
Return Reservation Booking		+	+
Book Property Amenities		+	+
Take Room Service Orders		+	+
<b>Integration Modules</b>			
Inncom by Honeywell	+	+	+
Amadeus HotSOS	+	+	+
Oracle Hospitality Opera	+	+	+
Interel	+	+	+
Quore	+	+	+
GlobalReach Passpoint Hotspot 2.0 Authentication		+	+
New Integrations Continually Added	+	+	+