

Multifamily Technology Superior Managed Wi-Fi

Streamline your technology infrastructure
with commercial-grade solutions from Blueport



Move-in Ready Wi-Fi



Property-Wide Wi-Fi Roaming for Staff, Residents and Guests

01 Portal-less

Provide easy onboarding for residents and staff. IoT and smart devices are easily added to the network with standard manufacturer instructions.

02 Secure

Data is automatically encrypted without user intervention for a fully secure environment. Residents are placed in an individual Personal Area Network (PAN), creating a secure “bubble” that follows them throughout the community.

03 Connected

Blueport enables a property-wide connected experience where all areas of the community maintain robust connectivity for a true seamless roaming experience.



Professional Tools for Resident Management

Complete Visibility into your Network

At-a-glance status of activity, including property overview

BlueportIQ DD Test Lab -
2 Annette Rd
Foxboro, MA 02035

English Logout

Residents Guests Support Settings

Quick Search
Resident Name, Unit ID or Email

Activity Summary

- New Residents Today: 1
- New Residents Next 7 Days: 1
- Expiring Within 14 Days: 1

Service Status

- Assigned Units: 2
- Unassigned Units: 36
- Pending AUP Acceptance: 2

Support Summary

- Open Tickets: 1
- Core Equipment Status: 2
- Customer Premise Equip: 2

Recent Service Activations

Unit ID	Name	Email Address	Status	Activated	Expiring
200	Ed Neipris	ed@bpwless.com	AUP not accepted	2021-04-16, 140 p.m.	2022-04-16, 7:59 p.m.
DD Room 1	David Deslauriers	daviddeslauriers@gmail.com	In Service	2021-04-14, 8:00 p.m.	2022-04-15, 7:59 p.m.

Renew or Confirm Upcoming Expirations

Unit ID	Name	Email Address	Status	Expiring	Action
DD Room 1	Gaurav Jain	gauravjain78@icloud.com	In Service	2021-04-16, 7:59 p.m.	Renew Confirm

Multiple languages

Tablet-friendly quick buttons

Monitor service activations and expirations

Summary of equipment and support status

Ready. Set. **Connect.**

Single SSID with One-time Authentication

Blueport's technology assigns a unique encryption passphrase to each resident. This solution offers a multitude of benefits including stopping man-in-the-middle attacks (MITM), rogue access points, and more.

Solves for Mac Randomization

Blueport provides the first truly "portal-less" solution to onboard Wi-Fi devices securely, without user intervention. Each user can optionally be assigned personal policies such as a virtual network (VLAN) or personal area network (PAN) for added security and service quality management.

Ubiquitous IoT Platform

Blueport's managed Wi-Fi networks are ideal for launching IoT initiatives – from energy saving devices like thermostats, lighting and leak detection to security systems, access control, and virtual assistants. Our technology overlays the existing infrastructure, providing a single platform for centralized management.

Pricing Transparency

No hidden taxes and fees. The price quoted is the price you pay.

From their residence to the pool, the gym, and throughout the entire community, users enjoy a fast, seamless connection.



Proactive Monitoring

Blueport's proactive monitoring software detects unnatural conditions and immediately triggers a notification to our Network Operations Center (NOC).

Strong SLA Delivery

Our NOC incorporates several levels of service to deliver prompt support. We can either complement your team or act as the service resource on your behalf.

Accelerated IT Performance

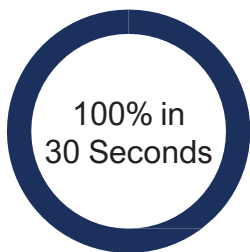
Using comprehensive tools, we don't just treat the symptom, but rather identify the underlying cause of the problem so that the issue is resolved permanently.

Ability to Scale Rapidly

We'll support changes to your network, bandwidth upgrades, equipment modifications and more – so you can focus on other areas of your business.

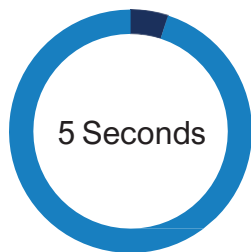


Your True
Technology
Partner



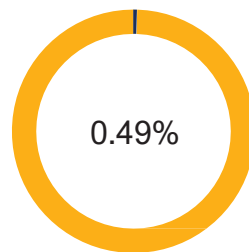
Service Level Standards

Blueport's support team beats the global metric of phone calls to be answered within a predetermined time.



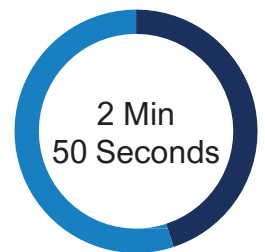
Average Speed of Answer

Blueport's average speed of answer including queue time is 5 seconds – far faster than global stats of 28 seconds.



Abandonment Rate

The global metric for call centers is between 5-8%, while Blueport's average abandonment rate is less than 1 percent.



Average Call Wrap Up

Techs finish all work associated with support calls in less than 1/2 the global metric average of 6 minutes.